

Food Service



The Food Service Module extends the full power of the Realtime Student
Information System to your district's cafeteria operations and management.
It includes Point of Sale, Parent Portal inquiry, and Online Payments.

Fully Integrated with Realtime's SIS

Fully integrated with Realtime's SIS, staff can access account purchase history and balances. Parents can monitor student food purchases and account status via the parent portal.

Powerful Tools:

System management and reports are centrally maintained in the cloud, but Point of Sale terminals are supported locally to guard against temporary internet outages. The POS System must run a currently supported PC operating system.

Configure the Point of Sale computer with a touch screen and a cash drawer.

Meals and menus are created by day, week, or month, for breakfast, lunch, and snacks.

Define and edit food items and prices. Customize menus and display them in calendar format.

Flexible item pricing allows for different rates for students, staff members, and quests.

Identify students in a variety of ways, including barcode swipe reader, pin pad and orbital scanner, and student photo.

Generate reports, including the Sales Summary, Edit Check Reports, and Negative Student Account Balances.

Student account management allows students to make purchases using prepaid accounts, lunch tickets, cash, checks, or credit card.

An intuitive user interface allows a single entry to record the student's purchase and post the change to the student's prepaid account.

Print individual or group lunch tickets.

Accounting and Federal meal program information is shared between Food Services Personnel and District Administration.

(More)

Food Service



Management and Reporting of Federal Meal Programs

The Point of Sale application integrates with Realtime's Meal Application function. By importing the direct certificate data from SNEARS users within the district, or parents (via Parent Portal), can enter meal applications. Realtime updates the Meal Eligibility Guidelines every year.

On-screen warning displays if a student is attempting to purchase a second free or reduced meal.

All Federal and State reports are provided, including Master Eligibility List (MEL), Verification Summary reports, and Edit Check Worksheets.

With Full Integration Comes the Real Power of Realtime Information Technology

In addition to the features of the stand-alone Food Service module, integration of the module with the core Student Information System offers unparalleled power, flexibility and ease of use:

The system integrates seamlessly with the Student Information System database and the Nurses' module. This eliminates the need to add, delete, or maintain student information in separate databases.

Parents may view purchases, nutritional information, and update student accounts via the Parent Portal.

Students' food allergies are displayed as warnings on cashier screens, and there is functionality available to block students from ordering specific items based on allergy.

Student labels or ID Cards can be generated from the SIS that include the bar codes required by optical scanners. Student photos can also be printed on the Student ID cards and displayed on the Point of Sale device.

Track student account balances and generate negative balance notification letters to parents. Based on account status, limit the items a student can order at the POS, for example, ala carte items such as cookies.

If the district is using Realtime's Notification system E-mails, SMS and Text to Speech messages can be sent out to alert parents when a student's account balance is low or that the student has a negative account balance. Low balance warnings can also be pushed to the parent's mobile device through the Parent App.

Through the Parent Portal, parents may view student cafeteria purchases and balances, the meal calendar, and can limit items that their student can order.

Realtime integrates with Payschools (formerly Payforit) to process online parent payments. Parents access Payschools via the Parent Portal, and when a parent makes a payment, that information is updated in Realtime at regular intervals.